

MOTORHOME RENTAL AGREEMENT

These terms and conditions apply to the entire contents of this website under the domain name **www.letsgoscotlandmotorhomehire.co.uk** (the “website”) and to any correspondence by e-mail or webmail between us and you. Please read these terms and conditions carefully while using the website. Using the website indicates that you accept these terms and conditions.

ELIGIBILITY

We allow a maximum of two small/medium sized dogs or 1 larger breed in our motorhome. The number and size of your dog(s) must be intimated at time of booking. We do not accept all male or all female groups unless by prior arrangement in writing. We do not allow our motorhome at any Music festivals such as T in the Park, Glastonbury, RockNess etc, or Sports events such as Moto X etc, unless by prior arrangement in writing. No one other than the drivers named in the proposal forms may drive the hired vehicle. All named drivers must be between 25 and 70, of good health and have held a full/valid driving licence for at least two years. All drivers must not have been convicted of a driving offence or have had their licence endorsed or suspended or more than 6 penalty points imposed. Driver must declare at time of booking if they have had more than one ‘fault claim’ within the last 3 years. Failure to disclose such claims may result in refusal of hire should this information come to light prior to collecting the vehicle. All licences required must be produced at vehicle collection; if this is a photo-card licence you must produce both the card and the counterpart licence. Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicles (including drink driving offences). Visitors from abroad (does not apply to EU Countries) are advised to obtain an International licence. It does not automatically disqualify you from driving if you do not meet the required criteria, but we will need to refer you to our insurance company to check if they will offer insurance cover.

BOOKINGS

Telephone and online bookings can be made, but are only held for up to 3 days until a booking deposit of £200 per week of hire is received. Customers are advised not to book flights until they have completed the booking request form with all their particulars, received a formal offer of hire with a payment link, have made the payment requested, and have received confirmation from Let’s Go Scotland Motorhome Hire that payment has been received. The booking deposit is not refundable and shall be deducted from all hire charges.

Confirmation of the booking will be posted together with the invoice in respect of the tariff and damage deposit. If required dates are fully booked we will inform you of alternative dates available.

CANCELLATION OF BOOKINGS

Cancellations must be in writing, and are charged as follows: Should you cancel your confirmed booking more than 6 weeks prior to commencement of hire you will forfeit the booking deposit. Should you cancel your confirmed booking less than 6 weeks prior to commencement of hire, or fail to turn up for commencement of hire, you will forfeit the booking deposit and hire charge already paid. This will also apply if, upon inspection of named drivers' licences, they are found to be invalid or do not comply with the information stated on the booking form. Let's Go Scotland Motorhome Hire recommend that the hirer takes out holiday insurance with cancellation cover.

PAYMENT

Full payment is due 6 weeks prior to collection of vehicle. For bookings made less than 6 weeks prior to the commencement of hire, the full price of the rental is payable on booking. Payments are by BACS transfer. There is a refundable damage deposit of £1,000 for UK/EU drivers, or £1,200 for non-EU countries, also payable by BACS prior to commencement of hire. The deposit will be fully refunded within 14 days of the end of the hire provided the vehicle is returned safe and undamaged at the agreed return date and time and no other payments are due. See below for policy on late returns and the Insurance section on how damages will be handled.

AVAILABILITY

If the motorhome previously booked by the hirer is not available due to circumstances beyond our control such as accident, theft, weather conditions, or any other reason or circumstance, then we will endeavour to arrange a replacement motorhome of similar size and specification. If this is not possible then we will refund all monies paid immediately. Let's Go Scotland Motorhome Hire will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked, or any other circumstances.

COLLECTION

Please allow up to 1 hour 30 minutes for the motorhome handover. This is required for document completion and the vehicle briefing. All drivers must be present and bring their passport, full valid driving licence, two current (less than 3 months old) proofs of home address (which must match the address on the driving licence) such as bank statements or utility bills. and a printed

copy of this agreement, signed and dated by all drivers at the bottom of each page.

Let's Go Scotland Motorhome Hire will make every effort to have the motorhome ready for collection at the agreed time, however cannot guarantee it. In the event of delay, no refund or compensation will be due, nor will there be any extension of your hire.

RETURN

The motorhome must be returned by 10 am on the final day of the hire. Please allow an hour for the handover. The motorhome must be returned undamaged, with a full tank of fuel, full LPG bottle, empty waste water and toilet cassette, and the interior clean and in the same condition as on collection. If you will be late returning, please let Let's Go Scotland Motorhome Hire know as soon as possible. An additional charge will be payable at a rate of £100 per hour or part thereof.

INSURANCE

All Motorhomes are comprehensively insured for the named drivers during the hire period only as detailed on the booking form. Up to two additional drivers can be added at an additional charge; prices available on request. A refundable damage deposit is payable by BACS prior to vehicle pick-up. This is £1,000 for UK/EU drivers, and £1,200 for non-EU countries. In the event of an insurance claim, the full damage deposit will be taken to cover the full insurance excess. Any damage to the vehicle during the hire period that is not covered by an insurance claim will be deducted from the refundable deposit; this will include any loss of equipment, and there will be an hourly labour rate £65/hour applicable to in house repairs required. Every accident or any damage must be reported to Let's Go Scotland Motorhome Hire immediately by telephone and an accident form will have to be completed at the end of the hire period. Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance, and any such damage shall be at your expense. Let's Go Scotland Motorhome Hire recommend that the hirer takes out their own personal belongings insurance.

There will be an administration charge of £50 applied for Let's Go Scotland Motorhome Hire to provide any documents including damage reports to customers or third party companies to assist customers with claiming from their own independent travel insurers or third party excess protector insurers. This is to cover the expense and time of Let's Go Scotland Motorhome Hire processing such paperwork, emails, scanning of documents, handling phone calls for such third party claims.

Driving by non-named drivers and any late returns of the motorhome renders the insurance invalid and the driver therefore commits an offence under the road traffic act and will be solely responsible for any damages or personal

injuries incurred. Late returns will be surcharged at the rate of £100.00 per hour, or part hour thereof.

LIMITATIONS & LIABILITIES

Let's Go Scotland Motorhome Hire accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims arising from a motorhome breakdown, malfunction or accident. Customers are recommended to take out holiday insurance.

THE HIRER

The hirer is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations. Customers agree to inform Let's Go Scotland Motorhome Hire at the time of incurring a speeding/parking/congestion charge or offence and again upon return of the vehicle, and the customer is required to settle any such fine/charge incurred. There will be an admin fee charge of £50 imposed should Let's Go Scotland Motorhome Hire be required to deal with any councils or authorities to address any such charges or offences. The hirer must remember that although these are leisure vehicles, it is an offence to drink and drive. The hirer undertakes responsibility for the control of the vehicle on hire to you. The hirer is liable for all overhead damage to the vehicle resulting from any accident. The maximum height of the vehicle is clearly stated. The hirer shall not tow any trailer or vehicle behind the hired vehicle. The hirer shall not carry more passengers than the seating capacity of the vehicle, as defined in the vehicle specifications, or allow the vehicle to be overloaded. The hirer shall ensure that the driver and all passengers required by law to do so shall wear the seat belts provided at all times when the vehicle is being driven. The hirer shall not use the vehicle to carry passengers or goods for hire or reward. The hirer is liable for all loss or damage arising from theft while the ignition keys of the vehicle have been left in or on the vehicle. The hirer shall not, without written consent from Let's Go Scotland Motorhome Hire, remove the vehicle from the UK mainland.

BREAKDOWN & ACCIDENTS

In the event of a breakdown or accident, a recovery and repair service is provided for all our motorhomes (details inside vehicle). You are authorised to spend £100 on any necessary repairs and/or replacement parts, and we will reimburse you against a valid VAT receipt. Any repair above £100 must be authorised by Let's Go Scotland Motorhome Hire. Any breakdown, malfunction or damage caused by your own error or negligence must be repaired/made good at your own expense.

In the event of an accident you must notify Let's Go Scotland Motorhome Hire immediately. You should obtain the names and addresses of anyone involved

and any witnesses and report the accident to the police. You should not make any admission of fault to other parties.

MILEAGE CHARGES

The first 1000 miles per week is free. After this a charge of 30 pence per mile will be applied. Hires less than a week will have an allowance of 145 miles per day (so a 4 night hire would have allowance of 580 miles).

GENERAL

The motorhome and its contents remain the property of Let's Go Scotland Motorhome Hire at all times. The hirer is required to keep the vehicle securely locked at all times when it is left unattended, and to refrain from any action or omission which may prejudice Let's Go Scotland Motorhome Hire rights to the vehicle. The following are strictly prohibited in our motorhome and Let's Go Scotland Motorhome Hire reserves the right to retain in part or whole the refundable deposit if additional deep cleaning or repair is required upon return of the vehicle as a result of evidence of smoking in the vehicle or of pet being allowed on the seating or beds. Let's Go Scotland Motorhome Hire reserves the right to vary rates and conditions at any time. Free roadside parking is available at Let's Go Scotland Motorhome Hire, however, vehicles are left entirely at the owners risk. Please be advised if looking into flights and travel requirements, that our standard opening hours are 9am to 5pm, with standard collection time of 3pm (or earlier with prior agreement). Briefings and vehicle handover typically take 30 mins to 1hr 30 mins depending on size of party and questions etc. so please factor this in. We may, by prior agreement, be able to accommodate late arrivals after 5pm subject to an out of hours fee of £100.

VEHICLE CONDITIONS

The hirer acknowledges delivery of the vehicle and its contents, free from defects or damage, other than as specified by Let's Go Scotland Motorhome Hire. Before the commencement of hire, the hirer is advised to check the vehicle thoroughly before leaving the premises of Let's Go Scotland Motorhome Hire.

Should any onboard system fail during your hire (for example TV, cooker, fridge, heating) Let's Go Scotland Motorhome Hire will make every effort to remedy the fault while you are away. However, in some circumstances this may not be possible and in this case Let's Go Scotland Motorhome Hire will not be held responsible and will not issue any refund. In the case of winter hire, Let's Go Motorhome Hire will not be responsible for any damage or difficulties caused by freezing conditions.

The vehicle must be returned in the same condition as when hired, with the interior and appliances clean. A charge of up to £60 will be charged if the

interior and appliances are not returned clean. Cleaning materials are provided within the motorhome. Let's Go Scotland Motorhome Hire will make a charge of £100 for the cleaning of un-emptied chemical toilets and £55 for the cleaning of dirty or stained carpets or upholstery. Customer's who have dogs in the motorhome are requested to place covers over the upholstery to prevent hair, dirt or damage to the vehicle. There will be a deep cleaning surcharge imposed of £250 should there be evidence indicating a customer has allowed a pet onto the furniture (seats or beds) in the vehicle causing hair to attach, unpleasant odours, dirty or stained upholstery, bedding or mattresses.

FUEL, OIL & GAS

A full tank of fuel is supplied with the vehicle at the commencement of hire and the hirer is expected to return the vehicle with a full tank of fuel. There will be a surcharge of £50 plus the cost of fuel for any fuel shortage. The hirer will be liable if incorrect fuel type is used. The hirer will be responsible for the regular checking of oil and water levels, and the use of the correct type of fluids. Our vehicles are fitted with refillable gas bottles which can be refilled at any fuel station supplying LPG. The vehicles are supplied with a full tank of LPG gas & you must return the vehicle with a full tank of LPG gas.

SUITABLE PERSONS

Let's Go Scotland Motorhome Hire has the right to refuse to handover the Motorhome on arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due to any concerns we have for the safety of the vehicle or its occupants or other road users. In this situation all monies paid to us will be refunded in full immediately. Let's Go Scotland Motorhome Hire will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked, or any other circumstances. All drivers confirm by signing this agreement that they have none of the following conviction codes on their license within the last 5 years: AC, BA, CD40-71, DD, DR, IN, LC30-50, MS40-90, UT Signing this agreement and driving the vehicle with any of the above offence codes on your license within the last 5 years is an offence and invalidates the insurance, and the hirer will be liable for all and any costs incurred by Let's Go Scotland Motorhome Hire in the event of any damages or insurance claims as a result of the hire.

ANIMALS

Strictly no animals are allowed in the motorhome other than dogs notified at the time of booking.

SMOKING

It is against the law to smoke in the vehicle. A fixed penalty notice of £200 will be imposed if customers are found to have been smoking in our motorhome. Or a maximum fine of the full Damage Deposit could be imposed if damage is caused by smoking.

AGREEMENT

Please initial every sheet.

This Agreement constitutes the entire agreement of the parties and there are no other oral undertakings, warranties or agreements between the parties relating to the subject matter of this agreement. Let's Go Scotland Motorhome Hire reserve the right to add or amend the vehicle specifications

HIRE DATE & TIME: _____ RETURN DATE & TIME: _____

HIRERS NAME / CONTACT: _____

Main driver details:

LICENSE: _____ PASSPORT: _____

OTHER 2 PROOF OF ADDRESS: _____

I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read.

Signed: _____ Print Name: _____

Date: _____

Address: _____

Mob No: _____ Email: _____

Driver 2 details:

LICENSE: _____ PASSPORT: _____

OTHER 2 PROOF OF ADDRESS: _____

I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read

Signed: _____ Print Name: _____

Date: _____

Address: _____

Mob No: _____ Email: _____

Initials _____ Initials _____

Payer of Security deposit (if not a named driver on Rental Agreement)

Signed: _____ Print name: _____

Date: _____

Address: _____

Mob No: _____ Email: _____

On behalf of Let's Go Scotland Motorhome Hire

Signed: _____

Print Name: _____

Date: _____